



**PLEASE TAKE A MOMENT TO COMPLETE OUR RESIDENTS FEEDBACK FORM!**

Carey Gardens Cooperative believe in the Power of Community.

As a Resident-led Housing Management Organisation, we are keen to gather feedback from the hearts of our community to ensure we can deliver high quality services to residents and visitors of Carey Gardens Estate.

**NAME & ADDRESS:**

(OPTIONAL)

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<p><b>1)Are you satisfied with the overall customer service the Co-op delivers?</b> If no, please provide additional feedback.</p>	<p>Yes: <input type="checkbox"/> No: <input type="checkbox"/> Unsure: <input type="checkbox"/></p> <p>Comment(s): ..... ..... ..... .....</p>
<p><b>2)Are you satisfied with the general condition of the estate?</b> If no, please highlight what improvements you would like to see.</p>	<p>Yes: <input type="checkbox"/> No: <input type="checkbox"/> Unsure: <input type="checkbox"/></p> <p>Comment(s): ..... ..... ..... .....</p>
<p><b>3) Are you satisfied with the response to repair issues and quality of repairs?</b></p>	<p>Yes: <input type="checkbox"/> No: <input type="checkbox"/> Unsure: <input type="checkbox"/></p> <p>Comment(s): ..... ..... ..... .....</p>

Please return your completed form to the Co-op Office at 296 Carey Gardens.

You can leave your form in the black post box.

THANK YOU FOR YOUR TIME



<b>4) Are you satisfied with the handling of complaints such as ASB issues or service delivery failures?</b>	<div>Yes: <input type="checkbox"/> No: <input type="checkbox"/> Unsure: <input type="checkbox"/></div> <div>Comment(s): ..... ..... ..... .....</div>
<b>5) Do you feel the Co-op does enough to engage the local residents?</b> If no, please share your preferred method of communication and feedback some ideas for community engagement.	<div>Yes: <input type="checkbox"/> No: <input type="checkbox"/> Unsure: <input type="checkbox"/></div> <div>Comment(s): ..... ..... ..... .....</div>
<b>6) Are you satisfied with the rent service including support and advice given?</b>	<div>Yes: <input type="checkbox"/> No: <input type="checkbox"/> Unsure: <input type="checkbox"/></div> <div>Comment(s): ..... ..... ..... .....</div>
<b>We really do value the voice of our residents so please use this section of the form to share any additional feedback including any concerns, recommendations or ideas:</b> ..... ..... ..... .....	